Protecting your personal information

The Consort of Twelve is committed to protecting your privacy. We use the information that we collect about you in accordance with the General Data Protection Regulation and the Privacy and Electronic Communication Regulation.

General Privacy Notice

The Consort of Twelve takes your privacy seriously. We will only record data that is relevant to our communications with you and will only use your personal information to provide you with the services and information that you have requested from us. We will use your data for legitimate business interests in order to provide you with information about our concerts. This may include sending you information about other concerts of a similar nature. We will not share your information with anyone else.

If you wish to change the way in which we communicate with you, or the regularity with which you hear from us or you would like your data to be removed from our records, please email Jonathan Randall at coftwelve@gmail.com

Detailed Privacy Notice

Data collection

We collect data from you when you buy a concert ticket, make a donation or communicate with us. We maintain a record of your address and email address.

Third parties

We do not share your data with third parties.

Data usage

Data is used to contact supporters and other potential ticket purchasers with details of future concerts and to contact musicians with details of rehearsal and performance timings, and to make payment of expenses and fees.

We are committed to providing clear and open information about how data is used and using data in accordance with the data subject's reasonable expectations.

We actively guard against data breaches, storing data in an accountable and responsible manner. We will inform data subjects and the Information Commissioner's Office of any breach should it occur.

Your rights

You have the right at any time:

to request a copy of the data that the Consort of Twelve hold about you

to request that inaccuracies in that data be corrected

to request that we delete your data

lodge a complaint with the Information Commissioner's Office